

The Management of FIOCCHETTI SCIENTIFIC S.R.L. hereby undertakes to implement the following Corporate Quality Policy.

Our Company's primary goal is to achieve complete satisfaction for our customers, the owners of the company, suppliers, and employees, while respecting public institutions, the environment and local community.

To achieve this goal, FIOCCHETTI SCIENTIFIC S.R.L., through a process of context analysis, definition of stakeholder needs and expectations and in-depth risk analysis, has identified the following fundamental general principles, applicable to the entire organization:

- manufacture defect-free products meeting customer requirements and needs.
- to maintain a constant focus on defect prevention, rather than defect remediation.
- to maintain and develop existing customers portfolio.
- constantly monitor the suppliers of commodities and any outsourced manufacturing part.
- maintain maximum on-time delivery times to customers.
- ensure maximum production flexibility (responding to requests as quickly as possible) and maximum support for resolving complaints and problems.
- constantly improve production efficiency by using all available resources, without excessive waste, while ensuring compliance with applicable laws.

This is summarized in the following macro-objectives which characterize the entire company operations and have the primary purpose of ensuring the satisfaction of the stakeholders highlighted above:

- Customer satisfaction
- Profitability
- Supplier satisfaction
- Employee satisfaction
- Workplace safety
- Respect for the environment

To facilitate the achievement of the above, FIOCCHETTI SCIENTIFIC S.R.L. undertakes the following commitments:

- define, review, and constantly update the Company's strategic development guidelines as defined in this Quality Policy, ensuring they are consistent with our goals.
- ensure the Company's ongoing progress and expansion
- provide the resources necessary to carry out and monitor activities and ensure their continuous improvement.
- comply with all legal requirements and regulations.
- communicate its intentions and objectives within the Company by disseminating this Quality Policy, having it understood and supported at all levels of the organization.
- ensure that this document is publicly available
- promote the global and responsible involvement of its human and technological resources, with a specific focus on the professional growth of the entire organization
- ensure a flexible organization, based on the participation of all employees and the continuous improvement of business processes
- operate through a process of constant innovation, achieved through research and training at all levels, with particular attention to technologies aimed at environmental conservation and protection and product safety

The management of FIOCCHETTI SCIENTIFIC S.R.L. believes that the primary tool to fulfill these guidelines is the maintenance and implementation of a Quality System compliant with the requirements of the UNI EN ISO 9001 standard.

Additionally, to demonstrate its commitment to developing and maintaining a quality management system for medical devices in accordance with the provisions of the UNI EN ISO 13485 standard, management aims to fully satisfy their customers' needs while respecting efficacy and safety requirements, through:

- compliance with mandatory regulatory requirements
- maintaining the effectiveness of the quality management system

- risk management planning throughout all phases of the life cycle of the manufactured medical devices
- maintaining the effectiveness and safety of medical devices, including through proper management of post-sale reports
- targeted attention to the user of marketed medical devices by ensuring specific information on proper use

Based on the general objectives outlined above, a dashboard of company indicators is defined annually in consultation with department managers.

Management itself is responsible for monitoring the performance of these indicators through regular meetings with direct process managers.

These meetings, as well as the annual Management Review, will also provide a basis for periodic analysis of process risks and changes in the company's operating environment, allowing for appropriate corrective actions or opportunities for improvement.

In addition to the above, FIOCCHETTI SCIENTIFIC S.R.L. intends to focus its efforts on achieving the following additional objectives for the period:

- Update laboratory testing on product families (by the end of 2026)
- Obtain CE certification in accordance with EU Regulation 2017/745 (by the end of 2027)

Luzzara, 19th March 2026

Mario Fiocchetti
(Managing Director)